Rishabh Pandey

(510)-646-5425 | email.rishabhp@gmail.com | rishabhxpandey.com | linkedin.com/in/pandey-rishabh/

EDUCATION

Purdue University

Dec 2024

B.S. in Computer Science

West Lafayette, IN

Relevant Coursework: Operating Systems, Computer Networks, Database Systems, Cloud Computing, AI/ML Activities and Societies: Alpha Kappa Psi, ML@Purdue, PurdueTHINK, Intramural Soccer

TECHNICAL SKILLS

Languages: Python, Java, SQL, C/C++ (Go, TypeScript/Node.js – familiar)

Developer Tools: Git, Unix/Linux, Docker, Kubernetes, Terraform, Azure DevOps, GitHub Actions, PyTest

Cloud Platforms: AWS (Developer Associate Certified), Azure, GCP

Databases & Data Storage: DynamoDB, MySQL, PostgreSQL, Redis, Snowflake, ADLS, FAISS AI & MLOps: FastAPI, LangChain, OpenAI API, scikit-learn, vector search, evaluation/benchmarking

EXPERIENCE

Software Engineer | Python, NodeJS, AWS, Terraform Geico

Jan 2025 - Present

Remote

- Built Python AWS Lambda services to normalize contact events, batch-write to DynamoDB, and fanout via EventBridge with DLQs/backoff—processing ~350–500 events/min avg (500k-700k/day); added structured CloudWatch metrics/dashboards.
- Shipped Amazon Connect queue observability: EventBridge-scheduled Lambda scans ~800–900 queues, evaluates 30-min abandonment thresholds, and alerts via SNS + Slack webhooks; optimized with batch API calls to cut runtime $\sim 120s \rightarrow \sim 10s$ ($\sim 12x$ faster, $\sim 92\%$ reduction) and added a DynamoDB "ignore list" to suppress noise.
- Refactored Terraform modules (Lambda, IAM, EventBridge) with least-privilege IAM, standardized alarms/DLQs/retries, and structured logging—reducing misconfig risk.
- Achieved ~90% PyTest coverage (unit + integration) and standardized JSON logging + runbooks to accelerate incident triage.
- Contact flow instrumentation: Implementing Amazon Connect contact flows and a Lambda that checks DynamoDB state to route calls (e.g., voicemail fallback).
- Participated in AI Hackathon: Developed a RAG agent that maps natural-language intents to policy updates for a customer (leading a team of 7 people, ~36hrs)

Software Development Intern | Python, Docker, Kubernetes, Helm, Azure Geico

Jun 2024 - Aug 2024

Remote

- Deployed JupyterHub on AKS with Azure AD SSO/RBAC; integrated Spark + ADLS; onboarded 20+ users, contributing to ~25% Snowflake cost reduction (≈ \$3M/yr on ~\$12M baseline) via lakefirst analytics.
- Published custom Jupyter magics for one-click data access; enforced quotas/autoscaling to stabilize peak loads.

Software Engineering Intern | PL/SQL, REST APIs, Oracle Texas Instruments

May 2023 - Aug 2023

Dallas, TX

• Shipped Oracle APEX+PL/SQL app integrating 10Duke REST API; reduced license lookup from 4-6 hrs to ~3-5 sec (≈99% decrease) across 250+ products; added audit logs and archival automation.

Projects

LinkedIn Interview Agent | FastAPI, React, GPT-40, FAISS, repo link

2025

- Agentic interview platform: Job Description + resume ingestion, semantic skill mapping (FAISS), adaptive question generation; instrumented p50/p95/p99, RPS, error rate, and \$/session via structured logs (Q-generation ~1.5–3s p95; 5-Q session \$0.02–\$0.04 on GPT-40-mini).
- Future Plans: voice interview mode (WebRTC + streaming ASR/TTS)